

## Container Collection Instructions

### Ex Wharf Quotation

- Supplier will arrange the sea freight and pay all costs to get the container cleared ready to collect from the wharf
- It is the client's responsibility to collect the container from the wharf and have it taken to a commercial premises for the unpack. To ensure there are no additional costs incurred through customs, the unpack location must be within the metro area of the container collection point and or arrival port
- It is the client's responsibility to return the container back to the de-hire yard at the wharf

### Process

1. Arrange a side loader (20ft or 40ft depending on your container size) with a company that has experience in collection from the wharf. The transport company can be notified well in advance 2 weeks that there is an incoming container
2. The transport company will need the following
  - a. Estimated date of arrival
  - b. Commercial address for the unpack
  - c. A copy of the EDO once issued
3. EDO – Electronic Delivery Order
  - Supplier will release the EDO once any outstanding money has been received into the account
  - Once the client has a copy of the EDO they can pass this onto their chosen transport company
  - The clients transport company will not be able to book a collection slot or collect the container without the EDO
  - Supplier receives the EDO approximately 2 days before the vessel arrives and all outstanding money is paid to the shipping company
4. Most transport companies allow 1 hour to complete the unpack, make sure you request this when you book
5. Once the container is delivered to the unpack yard the unpack for a work boat such as WB5900 is very quick, around 15 minutes from opening the doors
6. If the boat is on a trailer, then with the assistance of ramps you can reverse a car into the container and hook up the trailer, driving out with care
7. The container is then lifted back onto the truck and then taken directly back to the de-hire yard at the wharf